

Payment rules

Payment cards accepted: VISA Inc, MasterCard WorldWide, MIR.

To pay for the goods by credit card when placing an order in the online store, select the payment method: by credit card.

When paying for an order with a bank card, the payment is processed on the bank's authorization page, where you need to enter your bank card details:

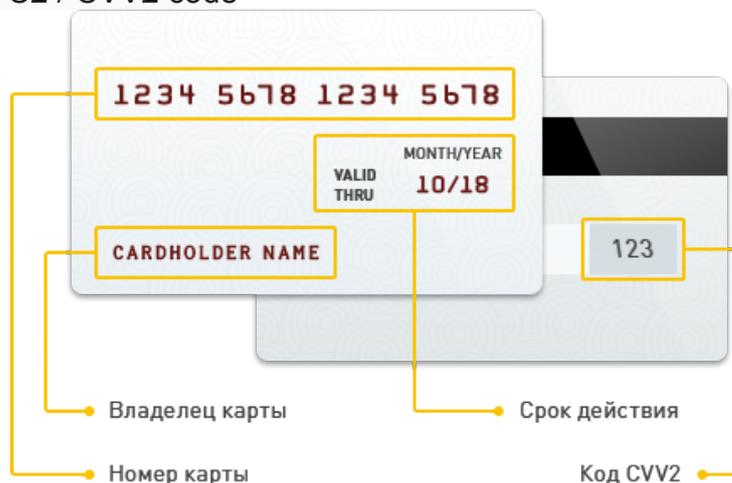
card type

card number,

card expiration date (indicated on the face of the card)

Cardholder's name (in Latin letters, exactly as indicated on the card)

CVC2 / CVV2 code



If your card is connected to the 3D-Secure service, you will be automatically redirected to the page of the bank that issued the card to go through the authentication procedure. For information on the rules and methods of additional identification, check with the Bank that issued your bank card.

The security of processing Internet payments through the bank's payment gateway is guaranteed by the PCI DSS international security certificate. Information is transmitted using SSL encryption technology. This information is not available to unauthorized persons.

Tips and tricks on the necessary security measures for making payments using a bank card: take care of your plastic cards the same way you save cash. Don't forget them in your car, restaurant, shop, etc.

never give your full credit card number over the phone to any person or company

always have an emergency telephone number at hand for the bank that issued your card, and in case of loss, immediately contact the bank

enter the card details only when making a purchase. Never list them for any other reason.



Goods Return

The procedure for returning goods is regulated by Article 26.1 of the Federal Law "On Protection of Consumer Rights".

The consumer has the right to refuse the goods at any time before its transfer, and after transfer of the goods - within seven days

The return of a good quality product is possible if its presentation, consumer properties, as well as a document confirming the fact and conditions of purchase of the specified product are preserved; Потребитель не вправе отказаться от товара надлежащего качества,

имеющего индивидуально-определенные свойства, если указанный товар может быть использован исключительно приобретающим его человеком;

- If the consumer refuses the goods, the seller must return to him the amount of money paid by the consumer under the contract, with the exception of the seller's expenses for the delivery of the returned goods from the consumer, no later than ten days from the date the consumer submits the relevant demand;

Service Cancellation

The consumer's right to terminate the service agreement is regulated by Article 32 of the Federal Law "On Protection of Consumer Rights"

The consumer has the right to terminate the contract for the provision of services at any time by paying the contractor a part of the price in proportion to the part of the service provided before receiving a notice of termination of the specified contract and reimbursing the contractor for the costs incurred by him up to this moment in order to fulfill the contract, if they are not included in the specified part of the price of the service ; The consumer, upon detection of deficiencies in the service provided, has the right, at his choice, to demand:

free elimination of deficiencies;

a corresponding reduction in price;

reimbursement of expenses incurred by him to eliminate deficiencies on his own or by third parties;

The consumer has the right to make claims related to defects in the service provided, if they are discovered during the warranty period, and in its absence within a reasonable period, within two years from the date of acceptance of the service provided;

The Contractor is responsible for the shortcomings of the service for which the warranty period has not been established, if the consumer proves that they arose before it was accepted by him or for reasons that arose before that moment;